

**Pacific Northwest Pretreatment Workshop  
Virtually, November 2020**



**Presentation and Biographical Information**

Presentation and Speaker biographical information will be used by the Conference Planning Committee to apply for conference Continuing Educational Units (CEU) certification. Biographical information may also be used during speaker introductions. Please e-mail this information to **Andria Swann** at andrias@sumnerwa.gov before **September 15, 2020**. If you have any questions, you may contact your PNPW sponsor.

<b>Presentation Title &amp; Abstract:</b>	<b>Building Support for a Pretreatment Program</b> Pretreatment programs have multiple benefits for clean water utilities and their communities. Analyzing and communicating these benefits, relative to the costs, is vitally important to gaining support for a pretreatment program both within the utility and the local government. This presentation will provide perspectives of utilities from across the U.S. on the benefits of their pretreatment programs and how to build support for the programs.	
<b>Name &amp; Title</b>	Cynthia Finley, Director, Regulatory Affairs	
<b>Employer</b>	National Association of Clean Water Agencies (NACWA)	
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<b>e-mail Address</b>	<a href="mailto:cfinley@nacwa.org">cfinley@nacwa.org</a>	
<b># years in field</b>	15	
<b>Professional Association Memberships</b>		
American Society of Civil Engineers (ASCE)		
Water Environment Federation (WEF)		
<b>Education (degree)</b>	<b>School Name</b>	<b>Year</b>
Ph.D.	University of Texas at Austin	2004
Master of Science	University of Washington	1997
Bachelor of Science	Texas A&M University	1995
<b>Work History</b>	<b>Company</b>	<b>Year</b>
Director, Regulatory Affairs	NACWA	2006-Present
Assistant Professor	University of Missouri-Columbia	2004-2006
Teaching/Research Assistant	University of Texas at Austin	1998-2003
<b>Other Biographical Information (Interests, Hobbies, etc.)</b>		
Cynthia enjoys spending time with her family, which consists of her husband, four kids, two dogs, three cats, and a crested gecko. Her hobbies include home improvement and gardening.		

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